

Testing your webcam

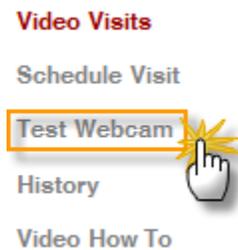
Before joining a video visitation you should test your webcam.

To test your camera

1. On the JPay home page, on the **Navigation** menu, click **Video Visitation**.



2. On the **Video Visitation** menu, click **Test Webcam**.



3. On the **Test Your Webcam** page, click **Start Test**.
4. A pop-up will open asking you to allow the system to take control of your web camera and microphone. Click **Allow**.



The test should begin and after several moments you should see your camera view.

5. Click **Stop Test** when you are done.