



Facility Inspection Report Issued By The Minnesota Department of Corrections Pursuant to MN Statute 241.021, Subdivision 1

Inspection and Enforcement Unit, 1450 Energy Park Drive, Suite 200, St.Paul MN 55108
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INSPECTION DETAILS FOR:

North Homes Girls TNT-Hawkins Home

Address: 1813 Park Avenue, Bemidji, MN 56601

MN Governing Rule: 2960 Children's Residential Facility

Inspection Type: Biennial **Inspected By:** Lisa Becking – Senior Detention Facility Inspector **Inspected on:** 04/05/2016

Inspection Method: Licensing and Inspection results are contained in the various sections of this report.

Officials Present During Inspection: Facility Director Mindy O'Brien

Officials Present for Exit Interview: Facility Director Mindy O'Brien

Issued Inspection Report to: CEO Jim Christmas; Facility Director Mindy O'Brien; Regional Manager Sherry Hill

RULE COMPLIANCE SUMMARY

Rule Chapter	Requirement Type	Total Applicable	Total Compliance	Total Non Compliance
2960	Mandatory	316	315	1

TERMS OF OPERATION

Authority to Operate: approval **Begins On:** 06/01/2016 **Ends On:** 05/31/2018 **Facility Type:** Non-Secure Juvenile Residential Facility

Placed on Biennial Status: Yes **Biennial Status Annual Compliance Form Due On:** 05/31/2017

Delinquent Juvenile Hold Approval: **Certificate Holder:** North Homes, Inc.

Special Conditions: None.

Approved Capacity Details **Operational Capacity is calculated as a percent of Approved Capacity beds.*

Bed Type	Gender	Approved Capacity	%Operating Capacity	Operational Capacity	Pre 96 LTSR	Post 96 LTSR	Bed Details	Conditions
Non-secure residential	Female	6	100	6.00	0	0	None.	None.

Variances

NONE

RULE COMPLIANCE DETAILS

Chapter 2960 - Mandatory Rules Not In Compliance**Total: 1**

1. 2960.0080 FACILITY OPERATIONAL SERVICES, POLICIES, AND PRACTICES. Subpart subp 4.B.. Facility rules and due process system for residents.

The license holder must communicate verbally and in writing to a resident who is capable of understanding the facility's rules and the details of the due process system used in the facility. The rules must address the following topics: B. the consequences that will be applied in recognizing and rewarding acceptable behavior and modifying unacceptable behavior;

Inspection Findings:

At the time of the inspection it was determined that a resident received an open ended consequence that is not allowed per rule and in defiance of North Home policy and procedure. Staff involved then admitted to this inspector, she failed to complete any documentation of the incident that led to the consequence. Further investigation revealed that this was not the only time that this particular staff failed to comply with North Home policy and procedures.

Corrective Actions:

Said staff needs to be retrained immediately, including orientation and resident rights training. She should also be directly supervised when working with residents, until administration believes she is able to comply with facility policy and procedures.

Response Needed By:**INSPECTION COMMENTS**

The North Homes TNT – Hawkins House Program's biennial inspection visit was completed on April 5, 2016, using Minnesota Rules, Chapter 2960, governing juvenile residential facilities. Sections of the 2960 standards that were applicable to your facility included: Administrative Standards, Group Residential, Corrections and Restrictive Procedures certifications.

This inspection visit consisted of a tour of the main building, outside grounds and recreation area, staff areas, intake area, all living units and resident bedrooms. The inspection also included discussions with administration and staff members, review of staff and resident files, a review of logs and other pertinent documentation, and a review of the policy and procedure manual.

The following suggestions are provided as information to assure added safety and security for residents and staff:

1. Consider creating policies and procedures for supervisory staff on the review of the cameras in the facility. Reviews and findings should be documented.
2. While not a major concern at the time of the inspection, carpet and other flooring issues should be addressed before they become a problem.
3. Consider hiring a shared part time maintenance staff to assist in the facility/plant maintenance (between the two programs Winnie Way and Hawkins House) as the current responsibilities fall on the direct care staff and administration.

JJDPA Compliance

* Total Capacity 6 non-secure residential female beds:

All of these beds are non-secure, according to JJDPA's definition of secure.

Report completed By: Lisa Becking – Senior Detention Facility Inspector

Signature:

