

Chapter 2960 - Mandatory Rules Not In Compliance**Total: 3****1. 2960.0140 QUALITY ASSURANCE, IMPROVEMENT, AND PROGRAM OUTCOMES. Subpart 1. Resident and family satisfaction survey.**

A. The license holder may ask the commissioner of human services or corrections for permission to use a random sample of residents, parents, and guardians. At a minimum, the license holder must attempt to survey each released resident, the resident's parents or legal guardians and custodians, and the referring agency regarding the license holder's satisfaction with the services in subitems (1) to (7): (1) daily care and support of the resident during the resident's stay, including recreation, food, sleeping accommodations, general care, and emotional support of the resident; (2) the accuracy, usefulness, and appropriateness of the screening and assessment of the resident's physical and emotional well being and functioning; (3) provisions for the resident's safety; (4) support of the resident's regular and special education, related services, and support for implementing the resident's individual education plan; (5) support of obtaining needed medical, dental, mental health, and other services identified in the resident's screening and assessments or otherwise observed or reported by staff or other persons involved with the resident's care; (6) the positive and negative effects on the resident and the resident's family of the treatment offered to the resident, such as mental health, chemical dependency, or sex offender treatment; and (7) support of family and community reintegration, if appropriate. B. The results of each resident's survey must be available on file in the facility for review for at least two inspection cycles.

Inspection Findings:

Upon discussions with staff, it was discovered that Village Ranch will no longer rely on MCCA for their satisfaction surveys, as the VR is no longer a member of MCCA.

Corrective Actions:

Please develop your own procedures for the satisfaction surveys of parents, youth and referral agents as required in the above standard.

Response Needed By:**2. 2960.0150 PERSONNEL POLICIES. Subpart 4.C.. Personnel training.**

The license holder must develop an annual training plan for employees that addresses items A to D. C. The license holder must provide orientation and training to staff and volunteers regarding: (1) culturally competent care; (2) racial bias and racism issues; (3) gender issues, including the psychosocial development of boys and girls; (4) sexual orientation issues; and (5) physical, mental, sensory, and health related disabilities, bias, and discrimination.

Inspection Findings:

Upon review of orientation training for staff, some of the required training topics were not documented so as to tell that the subject was covered for all new staff.

Corrective Actions:

Please be sure to separate out all of the required training topics in Chapter 2960 and document such training so that I may determine compliance with orientation training required by the licensing rules.

Response Needed By:**3. 2960.0570 FACILITY OPERATIONAL POLICIES AND PROCEDURES. Subpart 3. security policies and procedures.**

The license holder must have security policies and procedures that include the topics in items A to K: A. control and recovery of contraband; B. delivery and service procedure; C. prohibition of firearms and other weapons in resident areas; D. search procedures; E. escort of residents outside security area; F. one half hour interval security inspection routines when residents are not under direct supervision; G. lock and key procedures; H. inspection of physical plant procedures; I. count procedures; J. weapons, tools, equipment, medications, and hazardous substances; and K. use of chemical irritants.

Inspection Findings:

Upon discussing documentation of physical plant daily inspections, they were not being documented per item H in the above standard.

Corrective Actions:

Please be sure your daily building checks are being done and documented to ensure that physical plant issues are identified and addressed per the licensing standard, H, above.

Response Needed By:

INSPECTION COMMENTS

This program has been open for one year. It focuses on independent living skills for the young men. The youth have much more freedom as this is a step down program for youth that have mostly completed longer term placement. This is their chance to use the new skills learned in their prior placement to make better decisions with their new found freedom. However, these youth are supervised and must make staff aware of where they are at all times.

Currently staff are filling medication pill boxes weekly from the prescription bottle. As this process is approved by your nurse, please be sure that there is the youth's name, the medication name, and the dosage information on those weekly pill containers. However, I would recommend you consider using bubble packs for your medications rather than filling the pill containers, which may increase the likelihood of medication errors.

I want to thank you for your cooperation during this one year follow-up licensing visit. If you have questions about this report or any other licensing matter, please feel free to contact me at 507-344-5282.

JJDP A Compliance

This is a non-secure facility. Youth have free egress at all times.

Report completed By: Julie Snyder – Senior Detention Facility Inspector

Signature: 
